

Are you wondering how the Stay-at-Home orders from St. Louis City and County, as well as in the State of Illinois, affect access to your money? We want to assure you that as an “essential business” we’re open and here for you! Our lobbies are temporarily closed, however our contact center is open and drive-up access is available at our Maryland Heights and Wildwood branches. You can also manage your accounts via our mobile app or online banking.

For more information, check out our [Frequently Asked Questions](#).

Branch Access and Hours

- Drive-up Access, ATM & Night Deposit: [1805 Craigshire Road, Maryland Heights, MO 63146](#)
- Drive-up Access, ATM & Night Deposit: [16500 Manchester Road, Wildwood, MO 63040](#)

Monday, Tuesday, Thursday 9 a.m. – 5 p.m.

Wednesday 10 a.m. – 5 p.m.

Friday 9 a.m. – 5:30 p.m.

Saturday 9 a.m. – 12 p.m.

- ATM & Night Deposit Available: [407 Lafayette Center, Manchester, MO 63011](#)
- ATM & Night Deposit Available: [12400 Tesson Ferry Road, St. Louis, MO 63128](#)

Managing Your Money Remotely

Here are ways to manage your money and conduct business with us remotely versus coming into a branch:

- [Digital Banking](#) is available 24/7 with our mobile app or at [electrosavings.com](#). You can deposit checks, transfer money, monitor balances and transactions, pay bills, control access to your Electro debit or credit card and much more—all from your computer or mobile phone.
- Apply for a loan or open a new account online at [electrosavings.com](#).
- Loan approvals and closings can be done electronically using secure email, simply let our Member Service Representative know this is how you prefer to close your loan.
- Use drive up teller windows available at our Maryland Heights and Wildwood branches, as well as at [Shared Branch](#) locations for transactions.
- Use the night deposit box—available at all our branches
- Access your accounts at over 30,000 nationwide no-fee [CO-OP Network ATMs](#).
- Call us at **314.434.6470**, toll-free **800.844.8313** or email memberadvocacy@escu.org for assistance.
- We are also available through private messaging on Facebook during business hours.

We’re Here if You Need Any Additional Assistance

Through our [Comm\(unity\) Relief Program](#), now more than ever, we’re here to support our members and communities. If this pandemic has impacted you, our staff is dedicated to working with and helping you through these uncertain times.

Your Money is Safe and Insured

There are a lot of things to worry about these days, but the safety of your money in your credit union isn’t one of them. Your money is safe and your accounts are federally insured by the [National Credit Union Share Insurance Fund \(NCUSIF\)](#). There is no risk in keeping money in your account, but there are countless risks to holding large amounts of cash.

Communication Updates

We will continue to monitor the situation and communicate these decisions with you through email, on [electrosavings.com](#) and our social media channels.

We’re not going anywhere, because at its core, Electro is not a building or a business, it’s people unified for a common goal. Please take care of yourself and those around you, and do not hesitate to contact us for any assistance. Together we are stronger.

Sincerely,



Jim Struble
President/CEO